



# YOUR SUPPORT & BENEFIT SYSTEMS AS A MICHIGAN PUBLIC SCHOOL RETIREE.



**MICHIGAN OFFICE OF RETIREMENT SERVICES**  
*Big Plans. Small Steps.*

The Office of Retirement Services (ORS) is the home of the Michigan Public School Retirement System (MPSERS).

MPSERS **MANAGES** your pension and healthcare benefits as a public school retiree.

**Who are your healthcare service providers within the Michigan Public School Retirement System? Check them out below:**



**Michigan Association of Retired School Personnel**  
*Protecting your future*

The Michigan Association of Retired School Personnel (MARSP) **PROTECTS** your pension and health benefits.

Your state and chapter membership propels MARSP's advocacy efforts in Lansing and ensures the public school retiree community is in active conversation with elected officials.

**Your membership with MARSP also connects you with the following services:**



This partnership between MARSP and Williams & Company Financial Services provides retirement planning expertise to future MPSERS retirees.



AMBA provides supplemental benefits and discounts to MARSP members. Along with additional health insurance benefits, AMBA provides life insurance, investment products, technology and retail discounts, and travel discounts.

## ADDITIONAL RETIREE RESOURCES



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Michigan Association of  
Retired School Personnel  
*Protecting your future*

**The Michigan Association of Retired School Personnel (MARSP) PROTECTS your pension and health benefits.** Your state and chapter membership supports MARSP's advocacy efforts in Lansing and ensures the public school retiree community is in active conversation with elected officials.

(7:30 - 11:30 a.m. - 12:00 - 4:00 p.m.)  
517-337-1757 or 888-960-4022 (toll-free)

PO Box 23214      Email: [staff@marsp.org](mailto:staff@marsp.org)  
Lansing, MI 48909      Website: [www.marsp.org](http://www.marsp.org)

## MARSP Staff

Royce Humm, Executive Director  
Kelli Cherrette, Member Services Coordinator  
Mandy Hitsman, Finance Coordinator  
Chelsea Tanis, Communications Coordinator  
Delicia Lockhart, Administrative Assistant  
Erin Parker, Events Coordinator

## Additional Resources

**Medicare**  
800-663-4227

**Social Security Administration (SSA)**  
800-772-1213  
[www.ssa.gov](http://www.ssa.gov)

**AMBA**  
877-290-3167

**AARP Michigan**  
517-482-2772  
[www.aarp.org/states/mi](http://www.aarp.org/states/mi)

**National Retired Teachers Association (NRTA)**  
888-687-2277



**MICHIGAN OFFICE OF RETIREMENT SERVICES**  
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(8:30 a.m. - 5:00 p.m.)  
517-284-4400 or 800-381-5111  
Fax: 517-284-4416

PO Box 30171  
Lansing, MI 48909

Website:  
[www.michigan.gov/orsschools](http://www.michigan.gov/orsschools)  
miAccount:  
[www.michigan.gov/orsmiaccount](http://www.michigan.gov/orsmiaccount)

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## Health Care Providers

**These are your healthcare service providers within MPSERS:**

**Blue Cross/Blue Shield (PPO in MI)**  
800-422-9146  
[www.bcbsm.com/MPSERS](http://www.bcbsm.com/MPSERS)

PPO Providers - Outside MI  
800-810-2583

Anti-Fraud Hotline  
800-482-3787

Nurse Hotline (24/7)  
800-482-3787

Grievance and Appeals Department  
866-309-1719

**Blue Care Network (HMO)**  
Medicare: 877-396-2025  
[www.bcbsm.com/MPSERS](http://www.bcbsm.com/MPSERS)

Non-Medicare: 800-662-6667  
[www.bcbsm.com/MPSERS](http://www.bcbsm.com/MPSERS)

## Priority Health (HMO)

888-389-6648  
[www.priorityhealth.com/MPSERS](http://www.priorityhealth.com/MPSERS)

## Prescription Plan

OptumRX (Medicare)  
855-577-6517  
[www.optumrx.com/enroll/MPSERS](http://www.optumrx.com/enroll/MPSERS)

OptumRX (Non-Medicare)  
866-288-5209  
[www.optumrx.com/enroll/MPSERS](http://www.optumrx.com/enroll/MPSERS)

## Dental

Delta Dental  
800-345-8756  
[www.deltadentalmi.com/MPSERS](http://www.deltadentalmi.com/MPSERS)

## Vision

EyeMed  
866-248-2028  
[www.eyemed.com/MPSERS](http://www.eyemed.com/MPSERS)

## Hearing Care

TruHearing  
855-205-6305  
[www.truhearing.com](http://www.truhearing.com)